



100,000 Pounds: Fight Food Insecurity Together FAQ

1. What is the earliest date I can start collecting food as a part of this campaign?

An individual or program may start to collect food as early as April 1, 2024.

2. What is the last day I must stop collecting food and non-perishable items?

The individual or program is required to host a food insecurity awareness event between April 12, 2024, and April 13, 2024, which can be the closeout of your food drive.

3. Will Serve Illinois pick up the food and non-perishable items collected and deliver them to my community?

Serve Illinois will not pick up the food and non-perishable items collected. We ask that you connect with a local food pantry, mission, or soup kitchen to donate the items. If your organization has a food program, you may keep the items collected for your food program.

4. How do I track my volunteer hours?

As part of accepting the challenge, we require the individual or program to create an account with Serve Illinois' volunteer management website, Get Connected <https://serveillinois.galaxydigital.com/>. Here, you can create a volunteer need, where volunteers can sign up directly and track their hours.



5. Is there a list of approved organizations where this food and non-perishable items may be donated?

If your organization does not have a food program, you may donate to your local food pantry, mission, or soup kitchen.

6. Is there a specific method that we are required to use to determine the appropriate weight?

The individual or program will need to track the total weight of items collected in pounds.

7. How will Serve Illinois track the total pounds of food and non-perishable items collected across Illinois?

Serve Illinois will provide each participating individual or program with a post-event survey that must be completed. This survey will ask how many volunteers participated in the project and the total volunteer hours from April 1st to April 13th, 2024.

Post-Event Survey:

<https://www.surveymonkey.com/r/9ZYBBZ6>