

eGrants Enrollment Training Manual

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Enrollment Step-By-Step Instructions

AmeriCorps member enrollments must be completed in eGrants by day 8 of their service start date. Below are the steps to complete a member enrollment in eGrants.

All member management activities can be accessed by clicking "portal home" from the eGrants home screen.



The "S & N Workbasket" pending applications is the first open screen when accessing the portal.



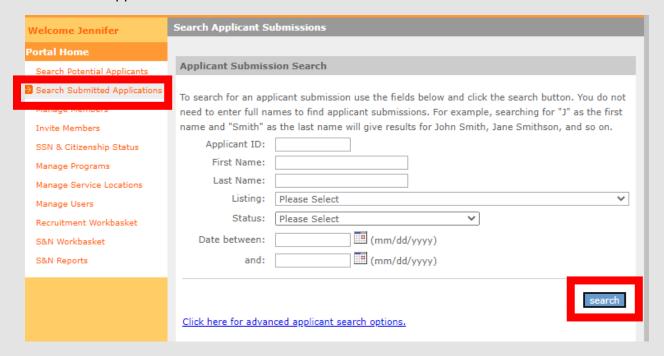
The next steps of enrollment in eGrants depends on whether your program utilizes the national My AmeriCorps application or their own program-developed application.

My AmeriCorps Application

There are two options to open the candidates My AmeriCorps application.

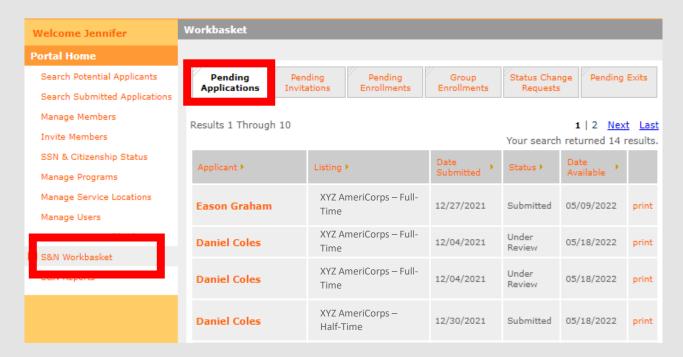
Option 1

- Click "Search Submitted Applications" from the left menu
- Enter the applicable information
- Click "search"
- Select applicant from search results



Option 2

- Click "S&N Workbasket" from the left menu
- Click "pending applications" tab if not already selected
- Select applicant from results



- 1. Click on the "selection" tab
- 2. Select the "selected" or "rejected" buttons
- 3. Select the certification
- 4. Click "submit"



It is important to accept all incoming members as soon as possible, because the next step (verification process) is only triggered when the individual completes their portion of the enrollment form.

Below is the text of the invitation emailed to the candidate once their selection is submitted in eGrants.



This is a unique link for each applicant.

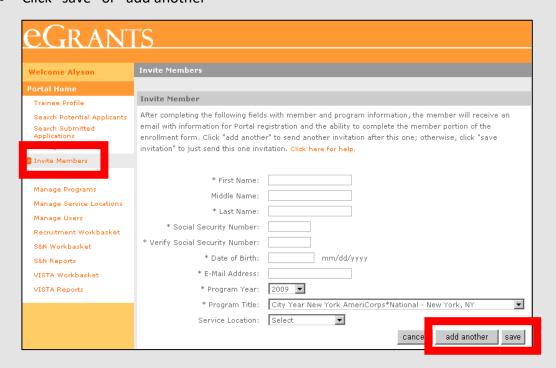
Once the candidate has clicked on the link in the email invitation or logged into their My AmeriCorps account they will need to accept the position and complete the enrollment form.

Amer	iCorps		Contact My AmeriCorps Legin FONT SIZE: Default Large	* Are you registered to Vote?:	American Indian of Alexander Medica
	100. ps				American Indian or Alaska Native
					Asian or Asian American
à HOME					Black or African American
				describes your racial origin? (Check all	Native Hawaiian or Other Pacific Islander
My AmeriCorps	Enrollment F	orm		that apply):	☐ White
E Contact My AmeriCorps					Other
2 Commenting Patient Corps	Thank you for ventying	your invitation. Please complete your enrollment info	mation below.		Prefer Not to Respond
	Your personal identifying	g information, such as name and Social Security Nur natchino program administered by the Social Security	nber, will be subject to verification through a « Administration of your information is not	* Which of the following options best describes your ethnic origin?:	~
Invitation Information					Article (online, newspaper, or magazine)
		First Name: Middle Name/Initial:	Date of Birth:		Advertisement in a newspaper/magazine
		Last Name:	E-Mail:		Guidance counselor/teacher
Enrollment Information					☐ Parent/relative
* Permanent	Address Line 1:				Current or former AmeriCorps Member
	Address Line 2:				Friend told me/friend applied
	Permanent City:				☐ TV commercial
	* State:		~		
	Permanent Zip:				Radio commercial
	nanent Zip Plus:	If you do not know your Z	ip plus four, please enter "0000".		AmeriCorps recruiter/representative
	ent Work Phone:				Received information in the mail
	Address Line 1:			* How did you hear about this program? (Check all that apply)	AmeriCorps program poster
Mailing	Address Line 2:			(oncon an that apply)	Other. Please specify
	* Mailing City:				
	* Mailing State:		~		Recruitment brochure
	Mailing Zip Code:	1	ip plus four, please enter "0000"		College Resource Fair
	ng Home Phone:	If you do not know your 2	p plus four, please enter "0000".		Facebook ad or on Facebook in general
	ing Work Phone:				☐ Twitter
	_	white and all an arranged by before all			Other social media platform.
data analysis to assist us in	n ensuring we serve	nnicity, and other demographic information. This information will be held confidentially all Americans equally. The information offit. Your responses are required in orderial.	you provide will not be used in		Please specify: AmeriCorps online recruitment system
	izenship Status:	and and	▽ □		☐ Job search Web page
Islands. Nationals of the US "Generally, you are a Lave Permanent Resident Card, indicating that the INS has L94 indicating that the INS.	S include persons be ful Permanent Resident No Form I-551; (ii) approved it as tempthes approved it as	erto Rico, Guam, the US Virgin Islands, own in America Samoa, including Swains dent Alien of the US if you are a US per an Alien Registration Receipt Card, INS orany evidence of lawful admission for pure temporary evidence of lawful admission.	s Island. manent resident with (i) a 5 Form I-551, (iii) a passport permanent residence; or (iv) an for permanent residence.		Service Commission
		r to enroll in an AmeriCorps program. with asylum granted stamp, form I-760 wing asylum.	vith Category "A5", "A05", or "A-	I understand that a knowing and willful false st	tatement on this form can be punished by one or more of the following: 01 of Title 18, U.S.C., exclusion from participation in federal programs.
* What is the highest is			~	and forfeiture of benefits I may receive as a re-	sult of my enrollment or other actions authorized by the Civil Fraud
Tarana a	P	II Honorably Discharged veterans qualit Presidents Volunteer Service Award. ☐ I am a veteran	y for Nomination for the	Remedies Act, 31 U.S.C. 3801-3812.	cancel save information
		I am an active duty member of the U	J.S. Armed Forces		
		I am a member of the National Guar	d or Reserve Component		
* What is your military, or member status? (Che-		I am an immediate family member of I am an immediate family member of I.S. Armed Forces	an active daty member of the		
		I am an immediate family member of teservist I am not in the military, a veteran or		Contact Us Newsletters Site Map Site Inde	ex Office of Inspector General FirstGov Privacy Accessibility FOIA No Fear Act Federal Register Notices Site Notices Last updated: Thursday, May 96, 2021, 02:33 PM
					Case optiated. Hitristaly, May 50, 2021, 02:33 PM

If you are not using a program-developed application, feel free to skip to the social security and citizenship verification section on page 9.

Program-Developed Application

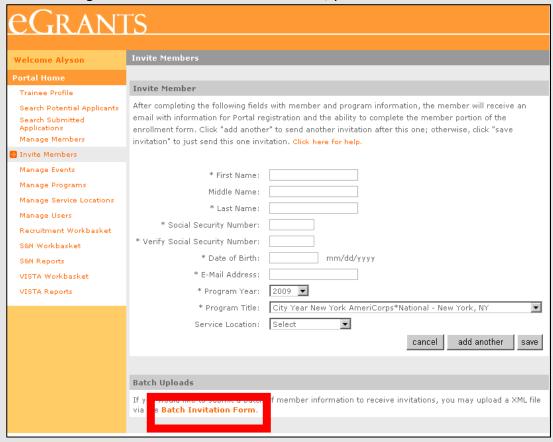
- Click "invite members" from the left menu
- Enter the individual's information
- Click "save" or "add another"



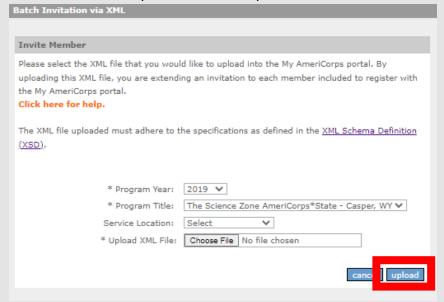
It is important to invite all incoming members as soon as possible, because the next step (verification process) is only triggered when the individual completes their portion of the enrollment form.

Batch Invitations

To invite a large number of individuals at one time, you can select "batch invitation form".



- Ensure the file is in XML format and meets the specifications noted
- Select a program year and program title
- Choose the file to upload and click "upload"



Below is the text of the invite email sent to the candidate.

From: <epayments@americorps.gov>
Date: July 5, 2018 at 3:28:26 PM CDT
To: <americorpsmember@yahoo.com>
Subject: My AmeriCorps Enrollment

PLEASE DO NOT REPLY TO THIS MESSAGE

Dear Jennifer Cowart:

Thank you for applying to serve on AmeriCorps XYZ AmeriCorps program. Use the following link to log onto My AmeriCorps to complete your enrollment: http://my.americorps.gov/mp

Please do not reply to this message. If you have any questions or need further assistance, please submit a help request via https://questions.nationalservice.gov/app/ask_mac or contact the help desk at 1-800-942-2677.

The candidates will be asked to verify their information when they follow the link in the email.



Once the candidate has verified their information and created a My AmeriCorps account (if applicable) they will need to complete the enrollment form.

<u> </u>		Contact My AmeriCorps Login FONT SIZE: Default Large	* Are you registered to Vote?:	~
🛋 AmeriCorp	•	TOTAL DESIGN Cargo		
Aillelie of p	~		American Indian or Alas	
			Asian or Asian America	.n
A HOME			* Which of the following categories best Black or African Americ	
the state of the s			describes your racial origin? (Check all Native Hawaijan or Oth	er Pacific Isla
My AmeriCorps Enrollment	Form		that apply): White	
Click here for help.			Other	
Contact My AmeriCorps Thank you for verify	ing your invitation. Please complete your enrollment	t information below.		
Your personal identity	fying information, such as name and Social Security er matchino program administered by the Social Se	/ Number, will be subject to verification through a curity Administration of your information is not	* Which of the following options best describes your ethnic origin?:	~
Invitation Information			Article (online, newspap	per, or maga:
	First Name:	SSN:	Advertisement in a new	-
	Middle Name/Initial:	Date of Birth:		
			Guidance counselor/tea	acher
Enrollment Information			Parent/relative	
* Permanent Address Line 1:			☐ Current or former Amer	riCorps Mem
Permanent Address Line 2:			☐ Friend told me/friend ap	pplied
* Permanent City:			☐ TV commercial	
* State:		•	Radio commercial	
* Permanent Zip: * Permanent Zip Plus:		ur Zip plus four, please enter "0000".		
Permanent Home Phone:		ir Zip pius tour, piease enter 0000 .	AmeriCorps recruiter/re	presentative
Permanent Work Phone:			* How did you hear about this program? Received information in	a the mail
* Mailing Address Line 1:			(Check all that apply) AmeriCorps program po	oster
Mailing Address Line 2:			Other. Please specify	
* Mailing City:			Recruitment brochure	
* Mailing State: * Mailing Zip Code:		•		
* Mailing Zip Plus:		ur Zip plus four, please enter "0000".	College Resource Fair	
Mailing Home Phone:			☐ Facebook ad or on Fac	ebook in ger
Mailing Work Phone:	6		☐ Twitter	
CNCS gathers information about sex, race,	ethnicity, and other demographic inform	nation to ensure opportunities are	Other social media platform.	L
provided to serve for people of all conditions data analysis to assist us in ensuring we ser	rve all Americans equally. The informati	ion you provide will not be used in	Please specify:	
any way to determine or affect any federal b AmeriCorps member, but will be kept confid	ential	order to be enrolled as an	AmeriCorps online recri	nuitment evete
* Sex: * Citizenship Status:		V 1 12		uninent syste
*Citizens of the US include persons born in	Puerto Rico, Guam, the US Virgin Islan	nds, and the Northern Mariana	Job search Web page	
Islands. Nationals of the US include persons ""Generally, you are a Lawful Permanent Re	esident Alien of the US if you are a US	permanent resident with (i) a	Service Commission	
Permanent Resident Card, INS Form I-551; indicating that the INS has approved it as te	mporary evidence of lawful admission !	for permanent residence; or (iv) an		
I-94 indicating that the INS has approved it NOTE: A student visa does not confer eligib	lity to enroll in an AmeriCorps program	ion for permanent residence.	I understand that a knowing and willful false statement on this form can be	e nunished h
NOTE: A student visa does not confer eligib You are an asylee if you have a Form I-9 5°; or an Order of the Immigration Judge gra	enting asylum granted stamp; form 1-70	N Willi Calegory "As", "Ass", or "A	fine or imprisonment or both under Section 1001 of Title 18, U.S.C., exclu	usion from pa
* What is the highest level of education you have completed?		~	and forfeiture of benefits I may receive as a result of my enrollment or oth	ier actions au
	All Honorably Discharged veterans que Presidents Volunteer Service Award.	aalify for Nomination for the	Remedies Act, 31 U.S.C. 3801-3812.	
	I am a veteran			
	☐ I am an active duty member of the ☐ I am a member of the National G			
* What is your military, veteran, or famil member status? (Check all that apply				
member status? (Check all that apply				
		er of an active duty member of the		
	U.S. Armed Forces	er of an active duty member of the		
		er of a National Guard Member or	Contact Us Newsletters Site Map Site Index Office of Inspector Genera FOIA No Fear Act Fed	al FirstGov F

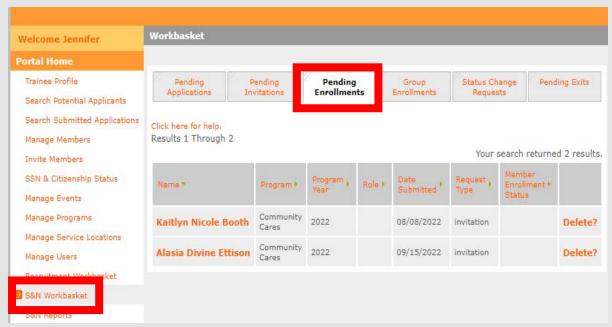
Social Security and Citizenship Verification

Once a candidate submits their enrollment form it will be automatically sent to the Social Security Administration (SSA) who will provide a verification status update within 72 hours.

cancel save information

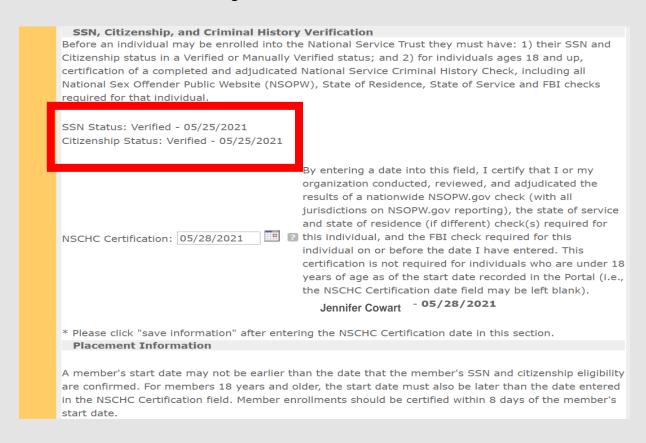
To check an individual's status.

- Click the "S & N Workbasket" from the left menu
- Select the "pending enrollments" tab
- Select the candidate's name



There are 6 possible statuses that a candidate could have.

- Open member has not completed the enrollment form
- Pending sent to the SSA for verification
- Verified eligible to serve
- Manually Verified eligible to serve
- Returned will need to be manually verified
- Cannot be Verified ineligible to serve



If the candidate's status is returned, then you will need to complete the manual verification process by contacting the National Service Hotline via the web-form or chat at https://questions.nationalservice.gov to request:

- 1. a secure transfer link to upload files
- a help desk ticket number for the returned status of the member(s)
- the help desk operator's name
- 4. note the date and time of your communication.

In your communication, indicate that you are a State/National program enrolling current members and need a secure file link to submit SSN/Citizenship verification documentation.

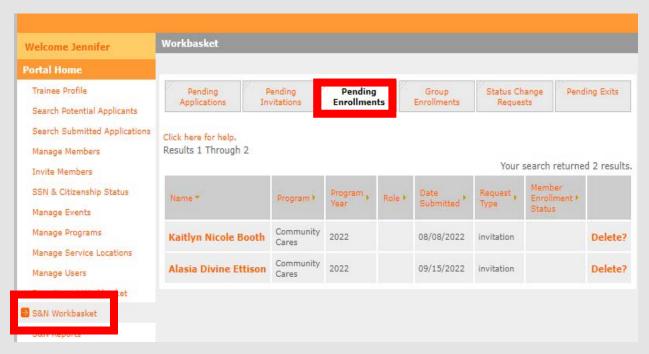
The files should be named as follows:

LASTNAME_FIRSTNAME_REQUESTTYPE_NEWENROLLMENT. For example,
Smith_John_CitizenshipVerification_NewEnrollment

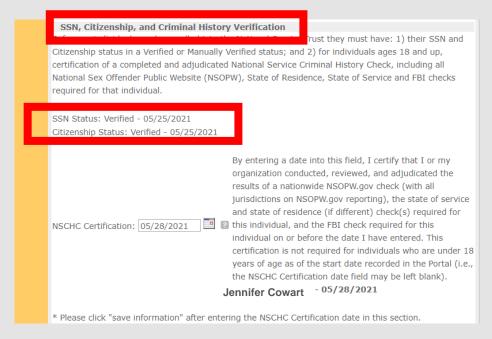
National Service Criminal History Check (NSCHC) Certification

This step is completed after the last component of the candidate's national service criminal history check has been adjudicated by your program.

- Click the "S&N Workbasket" from the left menu
- Select the "pending enrollments" tab
- Select the applicant's name to open their enrollment form



- Scroll down the enrollment form to the "SSN, Citizenship, and Criminal History Verification" section
- In the "NSCHC Certification" field add in the date that the last NSCHC component was adjudicated
- Click "save"
- Date added certifies all checks have been adjudicated by the program
- All checks must be adjudicated by the program at least <u>ONE</u> day prior to the member start date

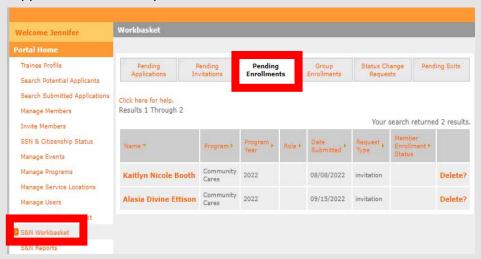


Enroll Member

Once all of the above steps are completed and the member has begun their first day of service then you can complete the final enrollment step.

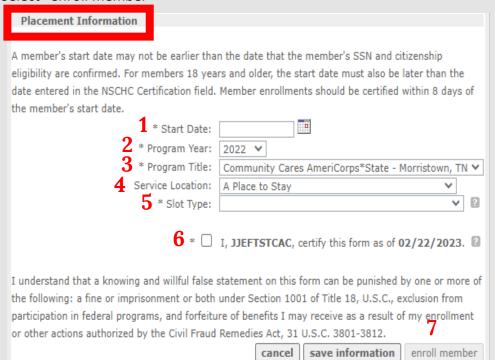
Please note that this step can only be completed between days 1-8 of a member's service term.

- Click the "S&N Workbasket" from the left menu
- Select the "pending enrollments" tab
- Select the applicant's name to open their enrollment form



Scroll down the enrollment form to the "Placement Information" section

- 1. Enter the member's start date. This has to match their member service agreement start date and their first day of service.
- 2. Ensure the "program year" is correct
- 3. Ensure the "program title" is correct
- 4. Select the "service location". Please note that service locations must be updated prior to enrolling members.
- 5. Select the "slot type". Only available slot types will appear.
- 6. Click the certification button
- 7. Select "enroll member"

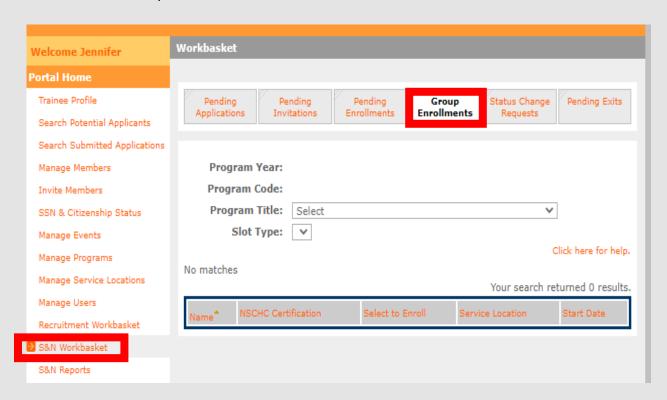


Group Enrollment

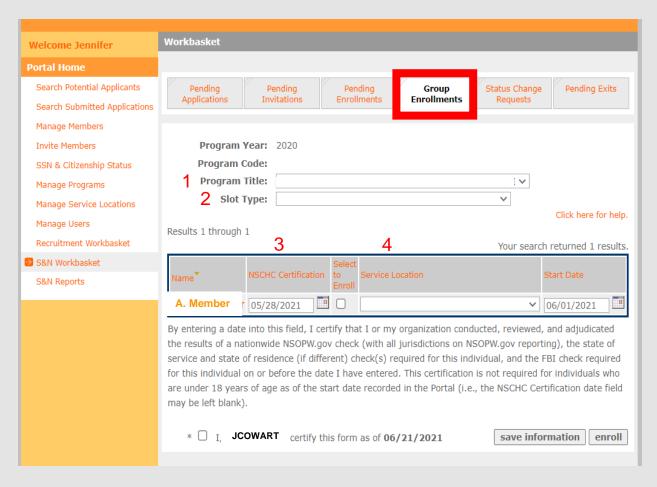
Group enrollment allows programs to enroll up to 20 members at a time, but only if the program is utilizing a program-developed application.

	Group Enrollment	Individual Enrollment
Number of applicants enrolled at a time	Up to 20	Only 1
Program year and program title	Pre-populated from member invitation	Selected manually on enrollment screen
Member candidate applied through My AmeriCorps	Cannot be used	Must be used
Member candidate invited under different program year/program title	Cannot be used	Must be used
SSN/Citizenship	Members will not appear on Group Enrollment tab until they have been verified	Verification status and dates visible on individual enrollment screen
NSCHC certification	Certified by entering date on or before which all required NSCHCs were completed and adjudicated (ages 18+)	

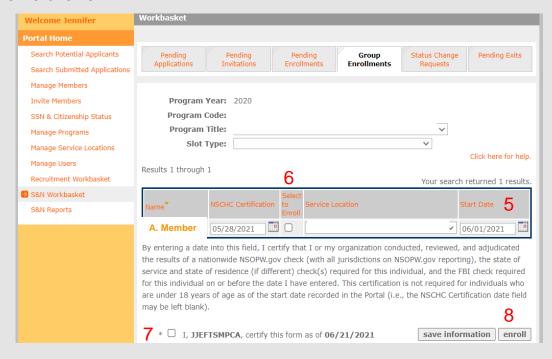
- Click the "S&N Workbasket" from the left menu
- Select the "Group Enrollments" tab



- 1. Select the program title
- 2. Select the slot type
- 3. Enter the NSCHC certification date
- 4. Select the member's service location

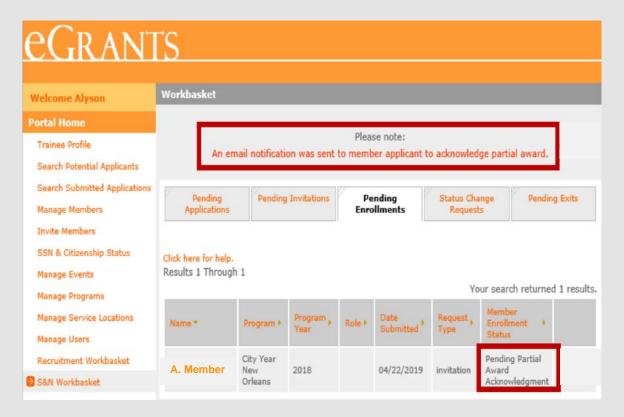


- 5. Enter the member's start date
- 6. Check the "select to enroll" box
- 7. Certify the form
- 8. Click enroll



Partial Education Award Acknowledgement

If a red message appears at the top of the screen then the member is **NOT** enrolled. The message may state that the member has to acknowledge a partial education award. As such, their enrollment status will be "pending partial award acknowledgment".



When the member needs to acknowledge a partial education award they will automatically be sent an email. The email will prompt them to login to their My AmeriCorps account and select the "enrollment form". At the bottom of the enrollment form, the member needs to accept or decline the partial education award and then select "save information".

Partial Award Acknowledgment	☐ I Accept, I wish to enroll in a term of service, and understand that upon successful completion of this term, I will receive a partial education award ☐ I Decline, I do NOT wish to enroll in a term of service, and understand that upon successful completion of this term, I will receive a partial education award
fine or imprisonment or both under Section	isse statement on this form can be punished by one or more of the following: a on 1001 of Title 18, U.S.C., exclusion from participation in federal programs, is a result of my enrollment or other actions authorized cancel save information

After the member accepts the partial education award their enrollment status will change to "partial award acknowledged". To complete the member's enrollment, select the member and continue with the steps outlined in the "enroll member" section.

